### MESSIAH UNIVERSITY

Messiah University Mosaic

Nursing (graduate) Student Scholarship

Nursing (DNP, MSN and RN-MSN)

2020

#### Taking Control of Asthma: One Follow-Up Call to Improve Asthma Control in Pediatrics

Tracy L. Young

Follow this and additional works at: https://mosaic.messiah.edu/grnurse\_st

Part of the Medical Education Commons, and the Nursing Commons Permanent URL: https://mosaic.messiah.edu/grnurse\_st/26

Sharpening Intellect | Deepening Christian Faith | Inspiring Action

Messiah University is a Christian university of the liberal and applied arts and sciences. Our mission is to educate men and women toward maturity of intellect, character and Christian faith in preparation for lives of service, leadership and reconciliation in church and society.

www.Messiah.edu

One University Ave. | Mechanicsburg PA 17055





GRADUATE PROGRAM

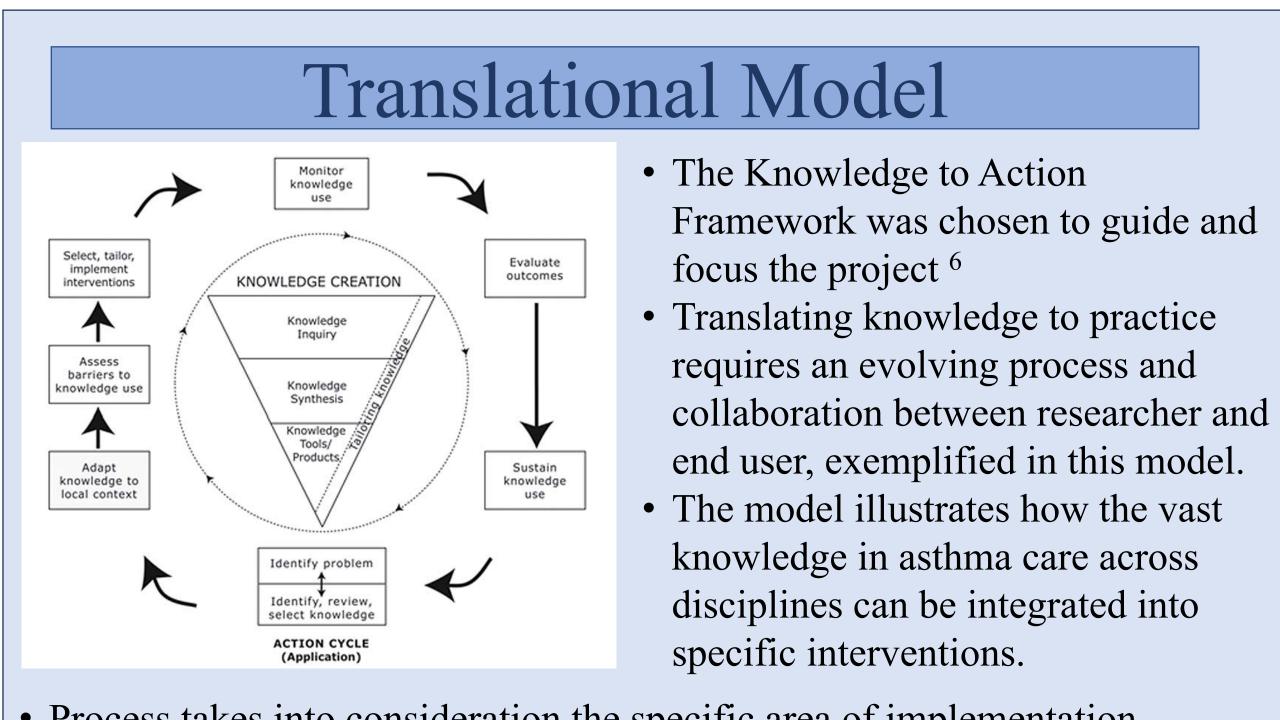
IN NURSING

# Background

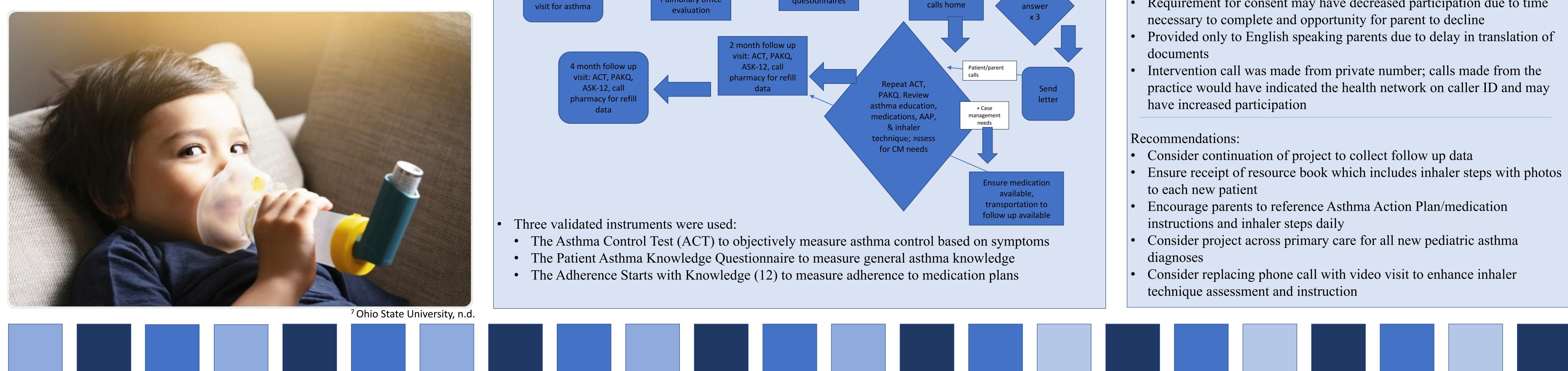
- Asthma is a chronic disease that affects 8.4% of children in the US, leading to \$81.9 billion in costs <sup>1, 2</sup>
- Pennsylvania has a higher burden of childhood asthma, at 10.2%, and is rated the 27<sup>th</sup> worst city in the US for asthma <sup>3</sup>
- Poor asthma control leads to increases in healthcare utilization, missed school days, and can lead to hospitalization or death <sup>4, 5</sup>
- A pilot project using a one-week follow-up phone call to new patients of the practice indicated a need for re-education in medication plans and inhaler techniques

# Problem Statement

- Poor asthma control persists in Pediatric Pulmonology patients despite treatment plans following national guidelines, at a rate of 25%.
- The purpose of this project is to improve asthma outcomes in patients through education and case management via telephone follow-up by a nurse
- practitioner after initial visit with a pulmonary specialist provider • Outcomes expected to improve include symptom control, knowledge, medication adherence, and follow-up visits



• Process takes into consideration the specific area of implementation, addresses barriers, and considers sustainability, all necessary for successful implementation.



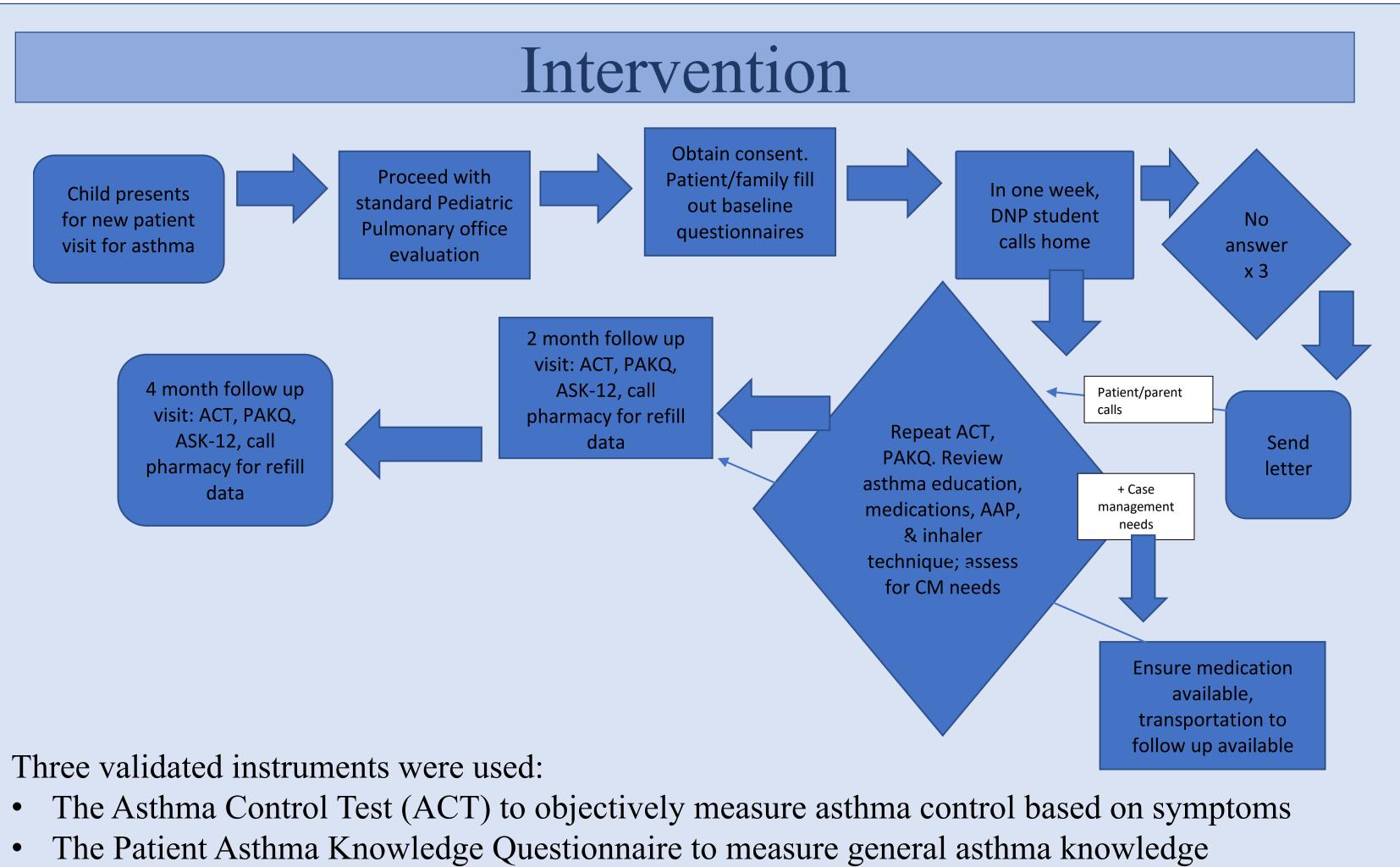
# Taking Control of Asthma

# One Follow-Up Call to Improve Asthma Control in Pediatrics

# Tracy L. Young, DNP Student

# Methods

- A quality improvement project was developed to provide a one-week follow-up phone call to all new pediatric asthma patients after initial visit to the pulmonary specialist.
- PICO question: Do pediatric patients ages 2-18 years, upon initial presentation to the pulmonary specialist, who receive a follow-up phone call by a nurse practitioner to review education, disease management, and provide case management, compared to baseline, have improved asthma outcomes as evidenced by improvement in a) asthma control scores, b) inhaler technique, c) medication adherence, d) attendance of follow-up visits, and e) asthma knowledge, with a resulting decrease in flares?
- The Johns Hopkins Nursing Evidence-Based Practice Model was used to guide and appraise the review of literature<sup>8</sup>
- Databases searched include Pub-Med, CINAHL, PsycINFO, and Google Scholar.
- Search terms included: pediatric asthma, asthma education, asthma follow-up, asthma control, medication adherence, telemedicine, and case management
- Search included peer-reviewed studies in English dated 2010-2020. Studies were excluded if full text was not available, only adults were included, or study was conducted on emergency room or hospitalized patients.
- 348 studies examined, 29 met inclusion/exclusion criteria, most were levels I-III, with quality ratings A or B
- Three root causes for barriers to asthma control were noted:
- Medication adherence: Various methods have been studied to increase adherence including repeated education in inhaler technique <sup>9-14</sup>, case management to ensure medication availability <sup>15</sup>, and automated reminder systems <sup>16</sup>
- Knowledge deficits: Researchers have found that provision of an Asthma Action Plan improved asthma control <sup>15,17</sup>
- Poor self-management: Patients who recognized triggers, modified their environment, stepped up therapy when needed, adhered to their medication plan, and followed up with their provider reported better asthma control <sup>18-25</sup>
- Combination efforts of education and case management were most effective <sup>21, 23, 26, 27</sup> Telephone interventions showed effectiveness in improving some aspect of asthma control <sup>15, 20, 21, 28-32</sup>
- All new patients ages 2-18 with diagnosis of asthma, parental English language, and access to phone were invited to participate. Exclusion criteria included non-English speaking parents, upper airway pathology without lower airway involvement, and diagnosis of hypotonia.
- A convenience sample was obtained from 93 possible participants, 12 agreed to participate



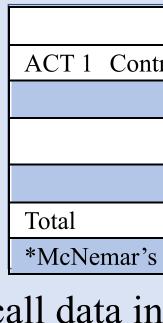
- The Adherence Starts with Knowledge (12) to measure adherence to medication plans

# intervention phone call.

ethnicity.

	Total sample	Included	Not	p-value
			Included	Included/
	N = 12	<b>N</b> = 8	N = 4	Not Included
Age in years:				
• Range	2-13	2-10	3-13	
• Mean (SD)	6.5 (3.48)	5.63 (2.93)	8.25 (4.28)	0.23
Pets in home				
• Yes: % (n)	58.3% (7)	50% (4)	75% (3)	0.57
• No: % (n)	41.7% (5)	50% (4)	25% (1)	
Smoking in home				
• Yes: % (n)	8.3% (1)	12.5% (1)	0% (0)	1.0
• No: % (n)	91.7% (11)	87.5% (7)	100% (4)	
Ethnicity:				
• White % (n)	58.3% (7)	62.5% (5)	50% (2)	1.0
• Non-white % (n)	41.7% (5)	37.5% (3)	50% (2)	

- score at baseline)
- visit (p = 0.031)



- Phone call data indicates need for:
- steps

# Limitations:

- documents
- have increased participation

## Recommendations:

- to each new patient
- instructions and inhaler steps daily
- diagnoses



### **GRADUATE PROGRAM** IN NURSING

# Results

12 patient/parent dyads agreed to participate, only 8 completed the

Demographic data was analyzed for differences in groups; comparing participants who completed the phone call with those that did not, there was no statistically significant differences in age, pets, smoking, and

• ACT difference scores = (ACT score at one-week follow-up) - (ACT)

Statistically significant improvement in ACT scores after pulmonologist

ACT 2 Controlled							
		Yes	No	Total			
trolled	Yes	12.5% (1)	0% (0)	12.5% (1)			
	No	75% (6)	12.5% (1)	87.5% (7)			
		87.5% (7)	12.5% (1)	100% (8)			
s test							

• Re-education on medication management/asthma action plan as 75% of parents did not accurately state instructions

• Re-education of inhaler technique as 63% did not correctly identify all

# Conclusions

Early termination due to pandemic COVID-19

Small sample; power analysis indicated need for 86 participants with 3 months of follow up data to answer project question

Requirement for consent may have decreased participation due to time necessary to complete and opportunity for parent to decline

Provided only to English speaking parents due to delay in translation of

Intervention call was made from private number; calls made from the practice would have indicated the health network on caller ID and may

Consider continuation of project to collect follow up data Ensure receipt of resource book which includes inhaler steps with photos

Encourage parents to reference Asthma Action Plan/medication

Consider project across primary care for all new pediatric asthma

Consider replacing phone call with video visit to enhance inhaler technique assessment and instruction